



Technogreen

Integrated Engineering Solutions

Technogreen Customer Satisfaction Feedback

shravan@technogreenindia.in [Switch account](#)



Not shared

* Indicates required question

Company Name

Your answer

How convenient was it to log the call with the call centre? *

	1	2	3	4	5	
Poor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Excellent

How do you rate the response time of the call? *

	1	2	3	4	5	
Poor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Excellent



How would you rate the issue resolution? *

	1	2	3	4	5	
Poor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Excellent

How do you rate the attitude or the behaviour of our service team? *

	1	2	3	4	5	
Poor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Excellent

Please rate your overall experience ? *

	1	2	3	4	5	
Poor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Excellent

Any suggestions for improvement ?

Your answer _____

Please name any service team member (s) who exceeded your expectation that you want to be recognized by the organization?

Your answer _____

Submit

Clear form

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