

Customer Care Admin Team:

Monika, Akshitha

**AUGUST-MONTH COMPLAINTS**

Sl. No	Complaint No	Client Name	Client Contact	Reference	Profile	Issue	Attended By	Status	Complaint Received Date	Completed Date
1	CC-280	Unispace Kodad	83091 32582	Laxman	Active	locking issue	Pallapa Rao	Completed	21-08-2023	04-09-2023
2	CC-301	Krishna Reddy	9849460016	Purnima Madam	Schuco	Locking Issues at site	Narendra	Completed	29-08-2023	05-09-2023
3	CC-315	Renuka	9441361635	MD sir		Mesh issue	Narendra	Completed	02-08-2023	05-09-2023
4	CC-317	Anand/lubli hills	98490 54236	Ravi sir	Active	locking issue	Narendra	Completed	04-09-2023	05-09-2023
5	CC-324	Da Developers	89782 03638	Laxman	Active	water leakage issue	Laxman	NA(Not Our Issue)	06-09-2023	05-09-2023
6	CC-314	My Scape Courtyard Villa - 45	8757972630	Arun sir	Schuco	Locking Issue	Narendra	NA	02-08-2023	02-08-2023
7	CC-277	Nandi urban villa no.49	6303505274	Purnima Madam	upvc	shoot bolt	Bharath	Completed	19-08-2023	07-09-2023
8	CC-311	Nandi Rurban A5	9441427693	MVSR sir	Schuco	Mesh & Locking Issue	Bharath	Completed	31-08-2023	07-09-2023

**SEPTEMBER-MONTH COMPLAINTS**

9	CC-312	Quislex	9398467776	Suresh sir	Schuco	Espag Damaged	Bharath	Completed	01-09-2023	07-09-2023
10	CC-321	Malikarjun Reddy	9949067799	Harsha varma	Active	water leakage issue	Laxman	Completed	04-09-2023	07-09-2023
11	CC-332	Gopalakrishna	98495 33633	MD sir	Rehue	door removal	Bharath	Completed	07-09-2023	07-09-2023
12	CC-283	Surender Reddy Gadwal	93477 09592	Purnima Madam	Schuco	lowuver glasses damaged	Bharath	Completed	28-08-2023	08-09-2023
13	CC-333	Ranga Reddy	9533004997	Ravi sir	Schuco	Shutter Movement Problem	Laxman	Completed	08-09-2023	09-09-2023
14	CC-331	SSVE - 61	90300 00380	Monica	Active	water leakage issue	Raju	Completed	07-09-2023	08-09-2023
15	CC-323	Dheeraj site	99668 88053	Monica	Active	water leakage issue	Laxman	Completed	05-09-2023	09-09-2023
16	CC-334	Sudhir Pakala/ Krinns villa	9949699466	Ravi sir	Schuco	Openable Door complaint	Narendra	Completed	09-09-2023	11-09-2023
17	CC-316	Eipi River Edge villas	78422 01177	Monica	Schuco	Locking issue	Factory	Completed	04-09-2023	12-09-2023
18	CC-336	North Star Allura villa no 20	83320 40492	Narendra	Schuco	mesh shutter issue	Narendra	Completed	09-09-2023	12-09-2023
19	CC-337	Krinns villa no-34	98852 33354	Narendra	Schuco	Locking issue	Narendra	Completed	11-09-2023	11-09-2023
20	CC-288	Mahitha Reddy/Rami Reddy	98499 70255	Monica	upvc	locking issue	Narendra	Completed	23-08-2023	12-09-2023
21	CC-308	Srinivas	92965 04493	Monica	upvc	Locking issue	Raju	Completed	31-08-2023	12-09-2023
22	CC-330	Vessella Woods Villa- 25	9298011137	Monica	Schuco	Locking Issue	Narendra	Completed	07-09-2023	12-09-2023
23	CC-341	Mr. Srinivas Reddy/ sathish Reddy	9849578502	Monica	Schuco	K.v Srinivas raju sir	Factory	Completed	29-08-2023	12-09-2023
24	CC-341	Leesa grove-41	9849122140	Rao Sir	Active	Mesh Shutter issue	Bharath	Completed	12-09-2023	12-09-2023
25	CC-325	DSR 1503	89198 60534	Laxman	upvc	water leakage issue	Laxman/Raju	Completed	05-09-2023	13-09-2023
26	CC-338	Vinai Agarwal	95234 53895	Ravi sir	Schuco	water leakage issue	Bharath	NA	12-09-2023	13-09-2023
27	CC-319	Naveen residence	70368 58312	Narendra	Active	window locking complaint.	Raju	Completed	04-09-2023	13-09-2023
28	CC-329	Ashwa Project	94942 23878	Ravi sir	Active	Handle Damaged	Laxman	Completed	07-09-2023	13-09-2023
29	CC-326	Palm breeze villa-29	99851 00027	Harsha varma	upvc	water leakage issue	Laxman/Raju	Completed	05-09-2023	13-09-2023
30	CC-342	Ramana Reddy	6301 253 983	Monica	Schuco	Mesh Issue	Raju	Completed	13-09-2023	14-09-2023
31	CC-343	Archana Reddy	81065 95338	Monica	Active	water leakage issue	Raju	Completed	13-09-2023	14-09-2023
32	CC-275	Ysi Prasad	7382025949	Purnima Madam	Schuco	locking issue	Factory	Completed	19-08-2023	14-09-2023
33	CC-322	Swaran residency	93988 42410	Ravi sir	Schuco	water leakage issue	Narendra	Completed	05-09-2023	15-09-2023
34	CC-346	THE DISTRICT	9885669398	Monica	Schuco	locking issue	Bharath	NA	15-09-2023	15-09-2023
35	CC-345	Organo naandi A23	73309 03877	Purnima Madam	Schuco	Locking issue	Bharath	Completed	14-09-2023	15-09-2023
36	CC-335	W By Dsr	95023 54041	Laxman	Active	SLD gap between fixed shutte	Factory	Completed	09-09-2023	15-09-2023
37	CC-327	Niharika goteti	7702147766	Ravi sir	Schuco	water leakage issue	Narendra	Completed	06-09-2023	16-09-2023
38	CC-318	Shoheb Khan	9703300767	Haritha madam	upvc	water leakage issue	Narendra	Completed	04-09-2023	16-09-2023
39	CC-348	Shyam Janwada	99494 44499	Ravi sir	Active	Mesh Issue	Bharath	Completed	15-09-2023	16-09-2023
40	CC-320	North Star villa no 13	9985537887	Monica	Schuco	Espag Damaged	Bharath	Completed	04-09-2023	19-09-2023
41	CC-350	Sridhar Reddy	81067 64497	Monica	Schuco	Locking issue	Bharath	Completed	19-09-2023	19-09-2023
42	CC-347	Iqbal Singh (Sneha)	99487 77909	Ravi sir	Schuco	Mesh Issue	Narendra	Completed	15-09-2023	20-09-2023
43	CC-344	Pristine-81	80085 01720	Monica	Schuco	water leakage issue	Raju	Completed	13-09-2023	20-09-2023
44	CC-302	Venu Gopal Naidu	90523 17171	Purnima Madam	upvc	water leakage issue	Factory	Completed	29-08-2023	21-09-2023
45	CC-349	Prabhakar Reddy	94411 69670	Monica	Schuco	Top Hung hinges	Bharath/Laxman	Completed	19-09-2023	21-09-2023
46	CC-340	EIPPL La Paloma-94,52,58	9160114411	Monica	Schuco	Locking Issue	Narendra/Raju	Completed	12-09-2023	21-09-2023
47	CC-214	Mr.Jagan/miryalguda	9908122150	Purnima Madam	Schuco	Water Leakage issue	Raju	Completed	26-07-2023	22-09-2023
48	CC-328	Tejas Reddy/Dews-A11	9000123477	Monica	Active	Glass shutter Door gap issue	Factory	Completed	21-09-2023	22-09-2023
49	CC-344	Pristine-57,64	80085 01720	Monica	Schuco	Mesh Issue/Locking Issue	Raju/Laxman	Completed	19-09-2023	23-09-2023
50	CC-352	Sankarthy Reddy	9100913006	Srinivas raju Sir	Active	Locking Issue	Raju	Completed	23-09-2023	25-09-2023
51	CC-351	Saber Construction	91774 00133	Ravi sir	upvc	Mesh Issue	Bharath	Completed	20-09-2023	20-09-2023
52	CC-357	Vinod bachala	94400 94700	Suresh Sir	Schuco	Friction Hinge damaged	Laxman	Completed	25-09-2023	25-09-2023
53	CC-356	Mr. Ravi kolli	8179716559	Bharath	Schuco	Espag damaged	Bharath	Completed	25-09-2023	26-09-2023
54	CC-360	Rajith Reddy	9652326090	Sai sir	Schuco	Locking issue	Raju	Completed	25-09-2023	26-09-2023
55	CC-364	vessella villa-87	7702599909	Monica	Schuco	Mesh damaged	Raju	Completed	26-09-2023	27-09-2023
56	CC-354	Sallaja	94406 25520	Sai Krishna Sir	upvc	Locking issue	Raju	Completed	23-09-2023	28-09-2023
57	CC-363	EIPL Lapaloma Villas-45,74.	9391081924	Monica	Schuco	Locking issue	Narendra	Completed	26-09-2023	28-09-2023
58	CC-366	Dr. Swathi	9912991111	Suresh Sir	Upvc	Locking issue	Raju	Completed	28-09-2023	29-09-2023
59	CC-368	Ashok Reddy	9989066338	Suresh Sir	Upvc	Locking issue	Raju	Completed	29-09-2023	29-09-2023
60	CC-361	North star allura 22	7729853464	Monica	Active	Windows Removal	Laxman	Completed	29-09-2023	25-09-2023
61	CC-355	Siri gowindam	9705212802	Monica	upvc	Lower Glazs	Raju	Completed	25-09-2023	30-09-2023
62	CC-365	Ganesh Jeweller	94944474792	Monica	Schuco	Mesh Issue	Raju	Completed	27-09-2023	30-09-2023

63	CC-353	Mrs.Aparna.	9346144202	Monica	upvc	Retractable mesh	Bharat	NA	23-09-2023	
64	CC-362	laleel	90000121	Rao Sir	Schuco	Mesh issue	Narendra	NA		26-09-2023
65	CC-235	Rajasekhar RR Const.	8341607335	Arun sir	Schuco	water leakage	Bharat	NA		02-08-2023
66	CC-256	Ramky villa no 4, Mr.Nagaraj	9849017582	Neelima madam	Schuco	Mosquito mesh black color changed	Bharat	NA		12-08-2023
67	CC-209	MEA	8977787731	Monica	Schuco	Glass Broken	Bharat	Completed		24-07-2023
<b>OCTOBER-MONTH COMPLAINTS</b>										
68	CC-369	Eipl Iapaloma 8, 188	7095544455	Narendra	Active	Locking issue	Raju	Completed	03-10-2023	04-10-2023
69	CC-375	Gupta residence	951532416	Ravi Sir	Schuco	foldable door struck	Narendra	Completed	06-10-2023	06-10-2023
70	CC-361	North star allura1,5,33	7729853464	Monica	Active	Locking Issue	Raju/Laxman	Completed	25-09-2023	06-10-2023
71	CC-370	Aparna	98404 90880	Monica	Active	Water leakage issue	Raju	Completed	05-10-2023	05-10-2023
72	CC-371	Pristine-18	95738 32263	Monica	Schuco	Locking issue	Narendra	Completed	05-10-2023	06-10-2023
73	CC-372	Shore Info tech	9908520771	Purnima Madam	Schuco	Glass Broken	Bharat	Completed	22-09-2023	06-10-2023
74	CC-372	Vessella villa 54	99125 71320	Monica	Active	Locking issue	Bharath	Completed	06-10-2023	06-10-2023
75	CC-374	Nandi R Urban Villa No 86	888553531	Monica	Active	Top Hung damaged	Bharath	NA	06-10-2023	07-10-2023
76	CC-377	Vera Prakash	9392364690	Monica	Schuco	Mesh issue	Raju	Completed	09-10-2023	09-10-2023
77	CC-379	Naandi Organo C6	9121004353	MD Sir	Rehue	Touch lock issue	Raju	Completed	10-10-2023	10-10-2023
78	CC-382	Krinss		Monica	Schuco	Sd Door struck	Bharath	Completed	10-10-2023	10-10-2023
79	CC-380	RR Infra	99857 99644	Monica	Schuco	Gasket issue	Bharath	Completed	10-10-2023	10-10-2023
80	CC-385	Ranga reddy	91541 56465	Ravi Sir	Schuco	Gasket	Narendra	Completed	11-10-2023	11-10-2023
81	CC-384	Priya	98497 81965	Monica	Active	Mesh Issue	Laxman	Completed	10-10-2023	11-10-2023
82	CC-195	Vamsidhar	9949266611	Suresh Sir	Schuco	Water Leakage issue	Srinivas Yadav	Completed	12-10-2023	12-10-2023
83	CC-387	North star hill side villa no 28	79952 85171	Monica	Schuco	Locking issue	Raju	Completed	13-10-2023	12-10-2023
84	CC-339	Mr Ramesh	98491 00999	Bhagawan	upvc	Locking issue	Bhagawan	Completed	12-09-2023	13-10-2023
85	CC-393	Jayabheri temple tree	8328579278	Monica	Schuco	Locking issue	Bharath	Completed	14-10-2023	14-10-2023
86	CC-392	My Scape Villa No 61 & 14	96039 60780	Monica	Schuco	Locking issue	Laxman/Raju	Completed	14-10-2023	14-10-2023
87	CC-393	Ranga Reddy	95530 04997	Monica	Schuco	Locking issue	Narendra	Completed	16-10-2023	16-10-2023
88	CC-394	Praveen	98490 14345	Monica	Schuco	Door Movement Issue	Raju	Completed	16-10-2023	16-10-2023
89	CC-376	Naandi Organo dairy	9110291533	MD Sir	Upvc	Hinges Issue	Factory	Completed	09-10-2023	14-10-2023
90	CC-390	Jayasree Rayudu	9885840642	Pallavi	Aluplast	Locking Issue	Bharath	Completed	12-10-2023	16-10-2023
91	CC-383	Sandeep reddy	97003467444	Srinivas raj	Active	Locking issue	Factory	Completed	10-10-2023	16-10-2023
92	CC-396	Green villas 42	93953 59868	Monica	Schuco	Locking issue	Bharat	Completed	17-10-2023	18-10-2023
93	CC-395	RR Infra	99857 99644	Monica	Schuco	Handle replacement	Raju	Completed	17-10-2023	18-10-2023
94	CC-397	Image Hospital	90596 76476	Monica	Upvc	Locking issue	Raju	Completed	18-10-2023	18-10-2023
95	CC-398	The First by DSR flat no. 1704	90320 95418	Suresh sir	Schuco	Locking issue	Laxman	Completed	18-10-2023	19-10-2023
96	CC-399	Mallikarjun	9100029451	Rao sir	Active	Locking issue	Raju	Completed	19-10-2023	20-10-2023
97	CC-400	Surya International	9989050304	Monika	Active	Locking issue	Raju	Completed	19-10-2023	20-10-2023
98	CC-403	Ram Bhadra Raju		Srinivas Varma	Schuco	Service	Bharat	Completed	21-10-2023	21-10-2023
99	CC-404	IG	9704452225	Raju	Schuco	SD Espag Damaged	Raju	Completed	21-10-2023	22-10-2023
100	CC-405	Ravi Kumar	98666 66233	Ravi sir	Schuco	SD shutter sag	Raju	Completed	25-10-2023	30-10-2023
101	CC-406	Shikara	9661866186	Suresh sir	Active	SD alignment	Laxman	Completed	26-10-2023	26-10-2023
102	CC-407	Nirai Goenka	7780329977	Ravi sir	Schuco	Gap between frame & wall	Raju	Completed	26-10-2023	31-10-2023
103	CC-409	Sandeep Jain	9399999019	Sai Krishna	upvc	Lock Issue	Narendra	Completed	31-10-2023	27-10-2023
104	CC-410	Praveen	96012 97860	Sai Krishna	Active	Ventilator issue	Raju	Completed	27-10-2023	29-10-2023
105	CC-412	Nirai Goenka	7780329977	Ravi sir	Schuco	Gap issue	Laxman	Completed	04-11-2023	27-10-2023
106	CC-414	Rajesh	98480 41660	MD sir	upvc	Lock issue	Narendra	Completed	28-10-2023	28-10-2023
107	CC-416	DSR 2901	94412 36186	Suresh sir	Schuco	Locking Issues	Laxman	Completed	28-10-2023	28-10-2023
108	CC-417	Trident	93923 64690	Ravi sir	Schuco	Mesh Rollers damaged	Raju	Completed	29-10-2023	28-10-2023
109	CC-419	Vessella Villa no 87	7702599909	Monika	upvc	Bump Stoppers damaged	Raju	Completed	30-10-2023	30-10-2023
110	CC-420	Nandi Organo Villa no 51	9110391533	Monika	Schuco	Locking Issue	Narendra	Completed	31-10-2023	30-10-2023
111	CC-421	My Scape Villa No 68	91000 58538	Sai Kumar	Schuco	Locking Issue	Bharat	Completed	31-10-2023	31-10-2023
<b>NOVEMBER-MONTH COMPLAINTS</b>										
112	CC-423	Mantri Villas	98856 38645	Shyamala	Active	Locking Issue	Bharath	Completed	01-11-2023	01-11-2023
113	CC-426	Krinss Villa No 1003	7032069920	Suresh sir	Schuco	Locking Issue	Bharath	Completed	02-11-2023	01-11-2023
114	CC-427	Srinivas	9000611323	Rao sir	Schuco	Locking Issue	Bharath	Completed	02-11-2023	02-11-2023
115	CC-429	Sri Ram	98857 13435	MD sir	Schuco	Locking Issues	Bharath	Completed	04-11-2023	03-11-2023
116	CC-418	Kushal Jain	79953 64037	Rao sir	Schuco	Glass Broken	Raju	Completed	30-10-2023	06-11-2023
117	CC-428	North Star Leela	7093555888	Office	Active	Water Leakages	Narendra	Completed	02-11-2023	06-11-2023
118	CC-435	Kolla luxuria villa no-23	98490 10017	Ravi sir	Schuco	Locking Issues	Narendra	Completed	07-11-2023	07-11-2023
119	CC-434	One West terrace	9966155393	Arun sir	Active	Locking Issues	Bharath	Completed	08-11-2023	07-11-2023
120	CC-438	Kalyan	98480 24826	Ravi sir	Aluplast	Water Leakage	Raju	Completed	08-11-2023	08-11-2023
121	CC-440	Shailaja Reddy	9014965867	Srinivas Raju	Schuco	Locking issue	Raju	Completed	09-11-2023	09-11-2023
122	CC-263	North Star Hillside villa 16	9885659787	Sai sir	upvc	Glass Broken	Bharath	Quote shared		17-08-2023
123	CC-424	Guuptha Residence	95153 32416	Ravi sir	Schuco	Locking Issue	Raju	Completed	01-11-2023	10-11-2023
124	CC-442	Manoj	90300 08874	Suresh sir	Active	Locking issue	Raju	Completed	10-11-2023	10-11-2023
125	CC-391	Akshay Koneru	91000 81162	Rao Sir	Schuco	SD Mesh wheels	Laxman	Completed	10-11-2023	11-11-2023
126	CC-441	Green Villa 42	93953 59868	Sai Kumar	Schuco	Locking issue	Bharath	Completed	09-11-2023	11-11-2023
127	CC-446	Seetha Rama Raju	88970 95627	Srinivas Varma	Schuco	Locking issue	Bharath	Completed	13-11-2023	13-11-2023
128	CC-443	Vessella woods-57	82478 89495	Monica	Schuco	Locking issue	Laxman/Raju	Completed	13-11-2023	11-11-2023
129	CC-446	Seetha Rama Raju	88970 95627	Srinivas Varma	Schuco	Locking issue	Bharath	Completed	13-11-2023	13-11-2023
130	CC-450	Surender Reddy Kandhala	9848148865	Rao Sir	Aluplast	Locking Issue	Narendra	Completed	13-11-2023	13-11-2023
131	CC-447	Manoj	90300 08874	Narendra	Active	Locking issue	Narendra	Completed		13-11-2023
132	CC-449	Pristine-29	90006 11323	Monica	Schuco	Water leakage issue	Raju	Completed	14-11-2023	13-11-2023
133	CC-437	Ranga Reddy	9553004997	Monica	Schuco	Locking Issues	Raju	Completed	08-11-2023	14-11-2023
134	CC-444	Manthri Villas	98856 38645	Monica	Schuco	Locking issue	Bharath	Completed	13-11-2023	14-11-2023
135	CC-445	SPC Infra	90005 22334	Monica	Active	Locking issue	Laxman	Completed	13-11-2023	16-11-2023
136	CC-448	Ravi Kolli	99666 06818	Monica	Schuco	Mesh issue	Raju	Completed	16-11-2023	16-11-2023
137	CC-451	Mr Kukhesh Dharod		Suresh sir	Aluplast	Locking issue	Bharath	Completed	16-11-2023	16-11-2023

138	CC-432	Villa 108 Legend Chimes	9848043594	Md Sir	Active	Locking Issues	Narendra	Completed	17-11-2023	06-11-2023
139	CC-422	Durga Kahan	98494 02249	Sai Krishna	Aluplast	Locking Issue	Narendra	Site visit completed	Payment approval pending	01-11-2023
140	CC-453	Sri Ram Reddy	9392343334	Bharath	Aluplast	Locking issue	Bharath	Completed		17-11-2023
141	CC-454	Suresh Karkhana	70133 84006	Sai krishna sir	Schuco	Locking issue	Raju	Completed		18-11-2023
142	CC-455	Venu Gopal naidu	9052317171	Purnima Madam	Schuco	Mesh Issue	Raju	Completed		18-11-2023
143	CC-456	Nandi ruban villa-1	99856 53333	Suresh sir	Schuco	Locking issue	Laxman	Completed		18-11-2023
144	CC-386	Balaji Reddy		Sai sir	Schuco	Anti clips	Laxman	Completed		11-10-2023
145	CC-458	Rajashekar(RR Infra)	99857 99644	Monica	Schuco	Locking issue	Raju	Completed		20-11-2023
146	CC-459	M. Sridhar Reddy	9490971212	Client	Active	Locking issue	Bharath	Completed		21-11-2023
147	CC-415	My Scape Loft	99124 23900	Sai Kumar	Active	Espag damaged	Raju	Completed		28-10-2023
148	CC-460	Vessella villas-89	9618244948	Monica	Schuco	Locking issue	Raju	Completed		25-11-2023
149	CC-466	AV Reddy	9848080647	Samrajyam	Schuco	Locking issue	Bharath	Completed		25-11-2023
150	CC-411	Srinivas(Metalica)	98661 47103	Monica	upvc	Glass Broken	Srinivasa yadav	Completed		28-10-2023
151	CC-436	Saberi Construction - 06	95056 24807	Ravi sir	Schuco	Locking Issues	Bharat	Completed		28-11-2023
152	CC-468	Rameshwaram coffee Shop	9059676476	Srinivas Varma	Active	Locking Issues	Raju	Completed		28-10-2023
153	CC-470	Isthana Villa -05	9866329999	Monica	Schuco	Locking Issues	Bharath	Completed		29-11-2023
154	CC-471	Taj deccan-117	90597 18210	Rao Sir	Schuco	Gasket Allignment	Raju	Completed		29-11-2023
155	CC-472	Ram Krishna	98490 29975	Monica	Schuco	Mesh Issue	Narendra	Completed		29-11-2023
156	CC-473	Sushanth reddy	97011 41818	Monica	Schuco	Locking Issues	Raju	Completed		29-11-2023
157	CC-461	Jyothi valencia	9700438444	Client	Schuco	Mesh Issue	Raju	Completed		27-11-2023
158	CC-464	EIPL River edge Villa-54,66	83281 31926	Laxman	Schuco	Locking Issues	Bharath	Completed		28-11-2023
159	CC-466	Javid-Domalpuda	8639662111	Rao Sir	Aluplast	Locking Issues	Narendra	Completed		28-11-2023
160	CC-477	Faheem	86864 42362	Monica	Active	Foldable door locking alignment	Laxman	Completed		01-12-2023
161	CC-475	Fortune ButterFly	98852 13153	Ravi Sir	Aluplast	Handle Damaged	Bharath	Completed		01-12-2023
162	CC-465	Bagalkot	94481 12885	Rao Sir	Schuco	Mesh weels	Raju	Completed		24-11-2023
163	CC-439	Ar Suresh Eeshanya	950531123	Suresh sir	Active	Locking issue	Bharath		Client gave us date will plan	09-11-2023
164	CC-462	Prem kumar	9885216969	Purnima Madam	Active	Locking Issues	Raju	Quote shared, Waiting for approv		22-11-2023
165	CC-452	Dv Rajul(Vishwanath)	9848127616	Purnima Madam	Schuco	Retractable mesh issue	Srinivas yadav	Retractable Mesh issue	Quote shared, Waiting for approv	17-11-2023
166	CC-465	Surendar Reddy	97048 56789	Suresh Sir	Schuco	Locking Issues	Raju	Site Visit Completed	Quote shared, Waiting for approv	28-11-2023
167	CC-478	Ms. Anuradh	9908822557	Suresh Sir	Aluplast	Main frem fixing	Narendra	Completed		02-12-2023
168	CC-474	Preeti Chakrader	97036 01199	MD Sir	Aluplast	Handle Damaged	Laxman	Completed		02-12-2023
169	CC-486	Vessella Meadose-156	93482 34568	Monica	Schuco	Locking Issue	Bharat	Completed		04-12-2023
170	CC-413	JayaPrakash reddy	98661 00066	MD sir	upvc	Glass Broken	Raju	OA sent	Glass received, Payment pending	28-10-2023
171	CC-462	Vessella Meadose -107	9666668004	Rao Sir	Schuco	Locking Issues	Bharath	Completed		27-11-2023
172	W By DSR(A03)			Laxman	Schuco	Glass Broken	Laxman	OA sent	Completed	16-10-2023
173	CC-433	Lavanya Kolla	99161 02750	MD Sir	Schuco	Locking Issues	None	Completed		06-11-2023
174	CC-476	Mr Jithender Mishra	98497 68862	Monika	Active		Akhil	Completed		06-10-2023
175	CC-469	Whisper Valley-67	97386 06345	Rao Sir	Schuco	Espag damaged/required louver glass/mesh	Bharath	Completed		28-11-2023
176	CC-489	Venkat Vasudev	9949155555	Monica	Aluplast	Ss Mesh required	Laxman	Completed		06-12-2023
177	CC-481	Venkatesh(Praveen kumar)	9652321236	Rao Sir	Aluplast	Locking Issues	Narendra	Site Visite Completed	Hardware Quotation Shared	
179	CC-484	Nature findly Solution	97034 71246	Srinivas varma	Schuco	Locking issue	Laxman	Completed		04-12-2023
180	CC-480	North star allura -23,2,24	7984902803	Client	Active	Locking Issues	factory	Completed	Completed on (08-12-2023)	04-12-2023
181	CC-496	Krishna infra	98480 11354	Haritha madam	Aluplast	Touch Locks damaged	Narendra	Touch Locks Replaced	Completed(09-12-2023)	07-12-2023
182	CC-503	Anantha krishna reddy	9949556178	Bharat	Aluplast	Locking issue	Bharat	Rectifying to window struck problem	Completed	12-12-2023
183	CC-499	Prasad reddy	9110304016	Srinivas raju	Active	All 5 floors checking required	Raju	Completed		08-12-2023
184	CC-505	EIPL La Paloma-117	9989700388	Monica	Active	shutter wheels damaged	Laxman/Narendra	Mesh Shutter wheels replaced& windows	Completed(14-12-2023)	13-12-2023
185	CC-509	Vijay	73290 66690	Narendra	Active	Locking Issues	Raju	Cylinder Lock issue	Completed	15-12-2023
186	CC-507	Vessella villa no 5	9347792830	Monica	Schuco	Locking Issues	Bharath	Espag Replaced	Completed(15-12-2023)	14-12-2023
187	CC-498	Chandra Sekhar Reddy	80967 80007	Monica	Active	Locking alignment Completed	Laxman	All lock alignment completed but Terrace door issue was not	Completed(15-12-2023) by Factory team	08-12-2023
188	CC-485	Venkat Reddy	93973 05628	Monica	Active	Locking issue	Raju	Approval given 15-12-2023	Completed(16-12-2023)	04-12-2023
189	CC-507	Padmavathi	95521 55990	Srinivas raju	Active	Locking Issues	Raju	Cylinder lock replacement complete	Completed(16-12-2023)	16-12-2023
190	CC-509	One West(office)	9966155393	Ravi sir	Active	gasket issue	Narendra	2 track 4 panel fixed gasket fixing	Completed(16-12-2023)	16-12-2023
191	CC-506	My scape court yard villa no 61	96039 60780	Ravi Sir	Schuco	Mesh damaged	Raju	Mesh Required	Hardware Quotation shared(15-12-2023)	14-12-2023
192										
193	CC-511	Narasimha Gowd	7660995373	Srinivas varma	Active	Locking Issues	Raju	windows and doors locking alignments/touchlock replaced	Completed(19-12-2023)	18-12-2023
194	CC-512	SSVE -56	6305491190	Sai kumar	Schuco	Mesh wheels damaged	Bharath/Raju	mesh shutter wheel's replacement	Completed(19-12-2023)	18-12-2023
195	CC-482	My scape Mia A- block-702 , A-101	8977787731	Client	Schuco	Locking Issues	Laxman	Espag/touch locks/lever handle Mesh/gasket fixing	Completed(19-12-2023)	04-12-2023
196	CC-508	DSD The first Flat No.704	9505508357	Rao sir	Schuco	Locking Issues	Laxman	Site Visit Completed	Completed	16-12-2023
197	CC-510	PV Narasimha Rao	98665 99999	Rao sir	Aluplast/Schuco	Loacking issue	Raju	Touch locks 6 no's replacement and	Completed(20-12-2023)	18-12-2023
198	CC-516	IRA office	91775 53732	Sai kumar	Schuco/Active	silicon issue	Raju/Bharath	Silicon applied	Completed(20-12-2023)	19-12-2023
199	CC-483	Aravind	9866022213	Md Sir	Active	Loking issue	Bharat	Active: SD doors wheels to be replaced	Completed(20-12-2023)	04-12-2023
200	CC-517	Palgun pari site	8977621013	Neelima	Active	Locking Issues	Bharath	Espag Replaced	Completed(21-12-2023)	20-12-2023
201	CC-462	Prem kumar	9885216969	Purnima Madam	Active	Locking Issues	Raju	8 No's Touch locks replaced	Completed(21-12-2023)	22-11-2023
202	CC-519	Villa 21 SSVV	9989752035	Sai kumar	Aluplast	Locking Issues	Narendra	Locking alignments,Mesh shutters alignments completed	Completed(21-12-2023)	21-12-2023
203	CC-520	Aditya Empress Park	9014141151	Sai kumar	Active	Locking Issues	Bharath	Locking alignments completed	Completed(21-12-2023)	21-12-2023
204	CC-521	Green villa 42	93953 59868	Sai kumar	Schuco	Gasket Issues	Laxman	Gasket Fixing	Completed(21-12-2023)	21-12-2023
205	CC-514	Dr.Chandra shekar	80967 80007	MD sir	Active	Locking Issues	Factory	Completed(22-12-2023)	Completed(22-12-2023)	18-12-2023
206	CC-518	M/s. Casa Grand Villa-14	9989569569	Bharath	Schuco	Door Strucked	Factory	Completed(22-12-2023)	Completed(22-12-2023)	20-12-2023
207	CC-523	G Shiva Kumar	96188 12567	Monika	Active	Locking Issues	Bharath	Locking Alignments	Completed(23-12-2023)	22-12-2023

208	CC-514	Dr.Chandra shekar	80967 80007	MD sir	Active	Locking Issues	Laxman	all windows and doors locking alignment completed /Mesh shutter falling down/	Completed (26-12-2023)	18-12-2023
209	CC-522	Ranga reddy	9553004997	Haritha Madam	Schuco	Locking Issues	Raju	Client Told come on Today	Completed (26-12-2023)	21-12-2023
210										
211	CC-504	Mr.Rambabu ghanta	9985517070	Monica	Aluplast	Locking Issues	Laxman		Completed	13-12-2023
212	CC-523	Naandi rurban Villas,A7,17,18	89780 55213	Monika	Active/Schuco	Locking Issues	Raju	Espag,SD Wheels,touch lock Replacement completed, 7,18 Villas Pending Client Not available now	Completed(27-12-2023)	22-12-2023
213	CC-526	Shore Infra	90003 44087	Bharath	Schuco	Mesh issue	Raju	Mesh Wheels Replacement	Completed(27-12-2023)	27-12-2023
214	CC-359	Ganesh agarwal	98495 94045	Sai krishna sir	upvc	Glass Broken	Bharath	Quote shared	Completed	25-09-2023
215	03-01-1900		North StarAllura -23	7989402803	Laxman	Schuco	Glass Broken	Raju	Completed 28-02-2024	
216	CC-526	Manju Infra	7989912727	Laxman	Active	Handle Damaged	Laxman	Handle replacement completed	Completed(28-12-2023)	28-12-2023
217	CC-527	Partha Constructions	9949976829	Monika	Active	Locking Issues	Narendra	Locking alignment	Completed(28-12-2023)	27-12-2023
<b>DECEMBER-MONTH COMPLAINTS</b>										
218	CC-529	Devendhar	91541 25898	Purnima Madam	Active	Locking Issues	Raju	Hardware Received 2-1-2024	Completed	29-12-2023
219	CC-534	Urijitha villas-41	9701288852	Srinivas varma	Schuco	Casement Locking issue	Raju/Narendra		Completed(02-01-2024)	02-01-2024
220	CC-535	Nature friendly solutions	90596 76476	Srinivas varma	Schuco	Locking Issues	Raju	Locking alignments Completed	Completed 03-1-2024	02-01-2024
221	CC-536	Eipl-villa-31	97907 14696	Monika	Schuco	Locking Issue	Bharath	Locking alignments Completed	Completed 03-1-2024	03-01-2024
222	CC-523	Naandi rurban Villas-35A	89780 55213	Monika	Active/Schuco	Locking Issues	Raju	door alignments completed by Factory team	Completed(04-01-2024)	22-12-2023
223	CC-536	P.Sandhya Rani	9550600975	Srinivas raju	Active	Mesh shutters installation	Bharath	Assigned factory team	Completed by factory team	04-01-2024
224	CC-537	Purushotham	98490 30906	Rao Sir	Schuco	Locking/Mesh Shutter Issue	Raju	Hardware Replaced Required	Completed(05-01-2024)	27-12-2023
225	CC-530	My Scape mea 701, 401	98488 93914	Bharath	Schuco	Touch Lock struked	Bharath	asket Fixing , Touch Lock Repaceme	Completed(05-01-2024)	02-01-2024
226	CC-540	MAK BTR Atchi Reddy	9849058848	Monika	Schuco/Active	Locking Issue	Laxman	all windows and doors lock alignment	Completed(05-01-2024)	04-01-2024
227	CC-532	Pallavi	86867 88887	Srinivas raju	Schuco	Locking/Water leakage issue	Bharath	Windows Locking Allignmets Comle	Completed(06-01-2024)	29-12-2023
228	CC-546	Eipl river edge villa no 9	9888658888	Monika	Schuco	Locking Issue	Bharath	Site Visit completed Espag Damaged	Completed(8-1-2024)	06-01-2024
229	CC-543	Srinivas	98497 56806	Purnima Madam	Aluplast	Locking Issue	Raju	Locking alignments	Completed(8-1-2024)	06-01-2024
230	CC-548	Mr. Vijay	98850 16892	Sai krishna	Aluplast	Locking Issue	Raju		Completed(8-1-2024)	07-01-2024
231	CC-528	Jayaberi Meadose-42	79898 08443	Monika	Schuco	Locking Issues	Bharath	(Few hardware Relaced)recivers	Completed	27-12-2023
232	CC-545	Ssve-56	9618281588	Monika	Schuco	Locking Issue	Laxman	Espag and Cylinder lock handles	Completed 09-01-2024	06-01-2024
233	CC-538	Krinss Villa No: 1028	8985498359	Monika	Schuco	Locking Issues	Raju	Touch Lock, Espag replacement	Completed(10-01-2024)	04-01-2024
234	CC-550	EIPLa-Lapaloma-171	80191 87900	Client	Schuco	Locking issue	Narendra	Locking alignment Completed Broken Glass Measurements Taken	Completed(10-01-2024)	10-01-2024
235	CC-541	Katari Aravind Rao Fortune Butter Fly City	93900 32555	Ravi sir	Schuco	Locking Issue	Bharath	windows and doors checking and alignments completed	Completed(10-01-2024)	05-01-2024
236	CC-551	Rajesh vadlapudi	6301 041 754	Monika	Schuco	Locking Issue	Raju	Locking Allignments Completed	Completed(10-01-2024)	10-01-2024
237	CC-555	Mr.Ravinder reddy	9848883033	Monika	Active	Locking Issue	Raju		Completed(13-1-2024)	13-01-2024
238	CC-557	Moriq riyaz	8978622666	Suresh sir	Others	Locking Issue	Laxman		Completed(13-1-2024)	13-01-2024
239	CC-558	Mr Venkat Reddy	9848669612	MD Sir	Active	Locking Issue	Raju	Espag Replacement Completed	Completed 17-01-2024	17-01-2024
240	4	CC-559	Ajay- legend Chimes-45	70758 95175	Sai Kumar	Schuco	Broken Glass	Raju		
241	CC-556	Deeraj	9966888053	Laxman	Active	Handle Issue	Laxman	Left side screws fixed right side not fixed	Completed	29-12-2023
242	CC-531	Surendhar Reddy	9849725829	Suresh sir	Schuco	Locking issue	Raju	Espag Replacement	Completed(18-01-2024)	03-01-2024
243	CC-554	Dhesh sai	9962628341	Srinivas raju	Active	Locking Issue	Laxman	Windows and Doors locking	Completed	12-01-2024
244	CC-552	Mr.Ravi Goel	9391385253	Suresh sir	Aluplast/Schuco	Gasket Issue	Raju	Gasket Fixing Completed	Completed(19-01-2024)	10-01-2024
245	CC-560	Mr. Malik	98490 20985	Monika	others	Locking Issue	Raju	site visit Not our window	Completed(19-01-2024)	17-01-2024
246	CC-562	Sri Lakshmi	81239 19191	Monika	Schuco	Locking Issue	Laxman	Espag, Dummy Touch Replacement	Completed(19-01-2024)	18-01-2024
247	CC-561	Karan Neeraj Goenka	9989512121	Rao Sir	Active	Locking Issue	Raju	Locking alignments Completed	Completed(19-01-2024)	18-01-2024
248	CC-433	Lavanya Kolla	99161 02750	MD Sir	Schuco	Locking Issues	Laxman	PD series Door locking alignments	Completed(19-01-2024)	06-11-2023
249	CC-566	Ravinder Nath Kommineni	99913 84921	Rao Sir	Aluplast	Locking Issue	Bharath	Touch Locks replacement	Completed 20-01-2024	20-01-2024
250	CC-563	Karan Neeraj Goenka	9989512121	Monika	Schuco	Locking Issue	Raju	Locking alignments	Completed 21-01-2024	20-01-2024
251	CC-568	Mahesh Babu (Hero)	8886857651	Suresh sir	Schuco	Mesh issue	Raju	Mesh Replacement	Completed 20-01-2024	20-01-2024
252	CC-569	Islly Of Sky, 27 th floor	91333 06050	Sai Kumar	Schuco	Mesh issue	Raju	Mesh Replacement	Completed 20-01-2024	20-01-2024
253	CC-568	KLR Akbar farms	93774 68427	Purnima Madam	Schuco	Locking issue	Raju	Espag Replacement	Completed(22-01-2024)	21-01-2024
254	CC-570	Mr Rajesh villa 229 vessella Meadows	9848041660	Rao Sir	Schuco	Locking issue	Bharath	Locking Allignmets	Completed 23-01-2024	23-01-2024
255	CC-273	Venu Gopal naidu	9052317171	Purnima Madam	upvc	Glass Broken	Bharath	Installation Completed	Completed(22-01-2024)	18-08-2023
256	CC-571	P Mangatram	9179907129	Monika	Schuco	sound insulation issue	Bharath	Locking alignment completed	Completed 24-01-2024	24-01-2024
257	CC-544	Karthik Rangaraju	9342008223	Srinivas raju	Schuco	Mesh issue/Locking issue	Raju	Cylinder Lock Replacement	Completed	06-01-2024
258	CC-573	M/s. Vessella meadows -156	8978215501	Rao Sir	Schuco	Locking issue	Bharath	Locking Allignments	Completed(27-01-2024)	27-01-2024
259	CC-547	Mr Srinivas Sme villa no-78	9885888325	M.D Sir	Active	Mesh shutter issue	Narendra	Gap between mesh shutter and frame	Completed 27-01-2024(Factory Team)	07-01-2024
260	CC-575	M/S. Organo villa- 7	8978055213	Schuco	Active	Locking Issue	Raju	Locking Allignments	Completed 27-01-2024	27-01-2024
261	CC-564	Mr. Shankar babu	9000096368	Rao Sir	Active	Window Shutter issue	Raju	window shutte was swing not in a	Completed 27-01-2024(Factory	18-01-2024
262	CC-540	Active Prakash	96666 26631	Monika	Aluplast	Glass Broken	Srinivas Yadav	Dispatched	Completed	05-01-2024
263	CC-567	Srikanth	80083 33839	Srinivas Raju	Active	Locking Issue	Laxman	All sliding meshes installation and sd door espag replace ment and ventilator/lover glass replacement	Completed(29-01-2024)	20-01-2024
264	CC-577	North star D1	8861090888	Sai Kumar	Active	Glass Shutter wheels damaged	Raju/Bharath	Wheels replacement	Completed(29-01-2024)	29-01-2024
265	CC-580	Kalyan	98480 24826	Ravi sir	Schuco	Mesh issue	Raju		Completed	29-01-2024
266	CC-578	Baskar Farm house	9949734157	Monika	Schuco	Locking issue	Bharath	Recivers Replacement/Touch Lock	Completed 30-01-2024	29-01-2024
267	CC-579	Rohith Guptha	9703618785	Ravi sir	Schuco	Locking issue	Raju	Locking alignments	Completed 30-01-2024	29-01-2024
268	CC-581	Riveredge Villa's	78422 01177	Laxman	Schuco	Locking Issue	Bharath	Locking alignments	Completed 30-01-2024	30-01-2024
269	CC-583	Pradeep from My scape-901	83749 99297	Monika	Schuco	gasket issue	Raju	Gasket alignment completed	Completed 31-01-2024	31-01-2024

270	CC-584	The First by DSR - 1402	8328632770	Monika	Schuco	Locking Issue	Laxman	Locking Alignment Completed	Completed 31-01-2024	31-01-2024
271	CC-585	Ravi Goel	9391385253	Rao Sir	Schuco	Locking alignments	Raju	Locking Alignment Completed	Completed 31-01-2024	31-01-2024
272	CC-572	My Scape Courtyard-52	96039 60780	Sai Kumar	Schuco	Locking Issue	Raju	Hinges Replacement Completed	Completed 31-01-2024	24-01-2024
273	CC-574	M/s.MAK BTR villa-424	9866672866	Sai Kumar	Active	Locking Issue	Bharath	touch lock Replacement Completed	Completed 31-01-2024	27-01-2024
274	CC-539	Villa 137 -Legend chimes	9154444542	Monika	Active	Glass Broken	Bharath		Completed 02-02-2024	04-01-2024
275	CC-565	MLA Ganesh	9849037398	Samrajyam Madam	Schuco	Mesh issue	Raju	3 No's SD Door Fixing, Casement windows, Ventilator, Sw Checking completed	Completed 02-02-2024	20-01-2024
<b>FEBRUARY MONTH - COMPLAINTS</b>										
276	CC-585	Sushanth Reddy S	9701141818	Ravi sir	Schuco	Handle issue	Bharath	Mesh shutters 2 nos installation completed and one sd door locking	Completed 02-02-2024	02-02-2024
277	CC-589	Hanging gardens Lanco hills	9849755532	MD sir	Schuco	Locking issue	Bharath	locking alignments completed	Completed 02-02-2024	02-02-2024
278	CC-587	Madan Bhupatiraju	9985663666	Narendra	Schuco	Mesh issue	Raju	2 no's mesh cloth replacement and	Completed 02-02-2024	02-02-2024
279	CC-561	Subba Rao -villa at 27, Trails	9848672505	Rao Sir	Schuco	Mesh issue	Bharat	Mesh shutter 5mm Minus falling down Shutter 5mm Minus at site	Completed By factory team 02-02-2024	18-01-2024
280	CC-542	Pristine 23	73860 34074	Monika	Schuco	Locking issue	Raju	Pristine-23- SD Shutter Wheels Replacement Required	Assigned Factory Team mail Sent(16-01-2024)	
281	CC-591	kushal Jain	7702800855	Ravi sir	Schuco	Locking issue	Bharath	Locking alignments Completed	Completed 03-02-2024	02-02-2024
282	CC-588	Oragano Villa-C5	97016 1222	Monika	Schuco	Locking issue	Raju	Site Visited 03-02-2024 All Locking alignments Completed Retractable mesh Required	completed	01-02-2024
283	CC-595	Mr. Praveen	9949999339	Narendra	Schuco	Retractable Mesh Issue	Narendra	Site Visited 03-02-2024 Site visited	approval pending	03-02-2024
284	CC-576	Mr. Abhishek(The first by DSR-2501)	82101 19902	Laxman	Schuco	Foldable Door Key broken when it's Lock	Laxman	broken key Removed by factory team Required Half Cylinder Lock/ Site Visited 02-02-2024	Completed by Laxman 05-02-2024	26-01-2024
285	CC-580	Kalyan	98480 24826	Ravi sir	Schuco	Locking issue	Bharath	Recievers / Louver Glass required Hardware received 05-02-2024 10:30 am	Completed 06-02-2024	30-01-2024
286	CC-564	North Star Hill Side-11,12,17,02	81796 52977	Sai Kumar	Schuco	Locking issue	Raju/Bharath	Touch replacement, Espag	Completed 06-02-2024	19-01-2024
287	CC-601	Aparna Orchids	9000000841	Monika	Aluplast	Locking issue	Raju	Touch Lock replacement Completed	Completed 06-02-2024	06-02-2024
288	CC-597	Ravi Kollli	8179716559	Monika	Schuco	Mesh Issue	Raju	Mesh replacement	Completed 07-02-2024	06-02-2024
289	CC-563	Neeraj Golenka	9989512121	Monika	Schuco	Locking issue	Raju	Hardware Received	Completed 07-02-2024	27-01-2024
290	CC-582	Aktha Pearl	96666 26631	Monika	Aluplast	Locking issue	Raju	Mesh / gasket replacement	Completed 08-02-2024	30-01-2024
291	CC-596	Ektha prime-27	97045 55586	MD sir	Active	Locking issue	Bharath	Touch lock replacement completed	Completed 08-02-2024	06-02-2024
292	CC-606	North Star allura Villa-22	79894 02803	Monika	Active	Locking issue	Bharath	Touch lock replacement completed	Completed 08-02-2024	08-02-2024
293	CC-592	Naidu Ozone Heights	83280 21942	Sai Kumar	Schuco	Locking issue	Raju	Site Visited 03-02-2024 Espag Replaced	Completed 08-02-2024	03-02-2024
294	CC-594	Manusi La Mintage	93966 66622	Sai krishna sir	Active	Locking issue	Raju	Recently Installation Completed, 10 Touch Locks Required Hardware Received 08-02-2024	Completed 09-02-2024	02-02-2024
295	CC-598	Aashish Jain Bollaram	8639390545	Rao Sir	Schuco	Installation Pending issue	Narendra	Louver Glass fixing completed/Mesh Replacements	Completed By Factory team 09-02-2024	05-02-2024
296	CC-608	Vishwashwar	9700073910	Ravi sir	Active	Grill removal	Bharath		Completed 09-02-2024	09-02-2024
297	CC-602	Venu Gopi Naidu	90523 17171	Purnima madam	Schuco	locking issue	Raju	Door got stucked requires 1100 espag Plan to factory team	Completed By Factory team 10-02-2024	06-02-2024
298	CC-590	Ramana Reddy	6301 253 983	Purnima Madam	Active	Locking issue	Raju	Site Visited 03-02-2024 Friction Hinges/ Espag Replacement required	Completed 10-02-2024	02-02-2024
299	CC-609	Vessella Meadose-6,90	9666666804	Purnima Madam	Schuco	Dummy -d Handles, Mesh Issue	Bharath	Dummy -dhandles replaced, Mesh fixing completed	Completed 10-02-2024	08-09-2024
300	CC-613	Prasda rao	9110304016	Purnima madam	Active	wheels damaged	Raju	window shutter Fixing Completed	Completed 12-02-2024	10-02-2024
301	CC-615	Manish Jain	9866290669	Laxman	Active	Locking issue	Laxman/Mohan	Touch Lock, Mesh Fixing Completed	Completed 12-02-2025	10-02-2024
302	CC-605	IRA Office	70757 51016	Suresh Sir	Schuco	Locking issue	Raju	Door Strucked Allignment Completed Espag, Lever Handle Required	Completed 12-02-2026	06-02-2024
303	CC-610	Mia Ganesh	9849037398	Samrajyam Madam	Schuco	Gasket Issue	Raju	Gasket fixing required	Completed 13-02-2024	08-09-2024
304	CC-616	Karuna	98481 90042	Rao sir	Schuco		Laxman		Completed 13-02-2024	12-02-2024
305	CC-617	Krins-45	6281 905 911	Sai Kumar	Schuco	Hinges replacement	Raju/Mohan	Hardware Received Will Plan	Completed 13-02-2026	12-02-2024
306	CC-612	Kiran	90307 03788	MD Sir	Active	Locking issue	Laxman	Client required Metro Handle Laxman shred color of images waiting for confirmation	Completed 13-02-2024	10-02-2024
307	CC-614	My scape 13,14 villas	83749 83560	Sai Kumar	Schuco	Locking issues	Raju	site visited/ issues noted	Completed 13-02-2024	10-02-2024
308	CC-620	Wishpervally 67	94401 64645	Purnima Madam	Schuco	Mesh Issue	Mohan	Mesh Replacement	Completed 15-02-2024	13-02-2024
309	CC-624	Arc Ganesh	98496 27328	Rajasekhar sir	Schuco	Locking issue	Narendra	Locking alignments Completed Site Visited 07-02-2024 Locking alignment Completed/ Mesh Replacement	Completed 16-02-2024	15-02-2024
310	CC-603	Quislex	9177778697	Client	Schuco	Mesh Issue	Bharath		Supervisor not Available	06-02-2024
311	2		Anil Dixit		MD sir	Schuco	Glass Broken		Completed	Completed
312	3		Ramgaru- A 14 Nnadi Urban		MD sir	Schuco	Glass Broken		Completed	Completed

313	CC-621	M/s Sneha Farms Private Limited		Sai kumar	Active	Glaas Come out frame/ Gasket Issue		Mail sent to Factory team	Completed	13-02-2024
314	CC-624	Arc Ganesh	98496 27328	Rajasekhar sir	Schuco	Locking issue	Narendra	Locking alignments Completed	Completed 16-02-2024	15-02-2024
315	CC-593	Pristine 50 Arc	95029 96666	Sai Kumar	Schuco	Locking issue	Raju	Touch lock Replaced	Completed 16-02-2024	03-02-2024
316	CC-626	Kalyan	98494 02249	Narendra	Schuco	Mesh Issue	Mohan	Mesh replacement Completed	Completed 16-02-2024	16-02-2024
317	CC-607	Nature Frindly Solutions	90596 76476	Srinivas Varma	Schuco	Shoot Bolt Damaged	Raju	Shoot Bolt Replaced	Completed 16-02-2024	09-02-2024
318	CC-622	Prathyusha Developers	91607 34585	Sai kumar	Active	Locking issue	Mohan	Handle replaced	Completed 16-02-2024	15-02-2024
319	CC-627	E. Ravi Kumar	98666 66233	Ravi Sir	Active	Door Got strucked	Raju	Door Alignment Completed	Completed 17-02-2024	17-02-2024
320	CC-623	Vessella meadows villa no-3	98496 27328	Suresh Sir	Schuco	Locking	Laxman	Espag damage/ Hardware ordered	Completed 17-02-2024	15-02-2024
321	CC-622	Ozone-Anand Home's	83280 21942	Raju	Active	Fixed Shutter/ gap between frame to shutter	Raju	Mail sent to Factory team	Completed 17-02-2024	14-02-2024
322	CC-619	Eipl- Villa no 136	98490 11199	Monika	Schuco	Locking issue	Bharath	Site visited/ SD Touch lock damaged	client ask come after 2 months	13-02-2024
323	CC-621	Isly of sky 13th floor	9133306050	Sai kumar	Schuco	Locking issue	Raju/Mohan	Espag, touch Lock, Wheels, Sd wheels Replaced	Completed 19-02-2024	07-02-2024
324	CC-629	Lake View Villa-06	9849019878	MD Sir	Aluplast	Locking issue	Raju	Touch Lock replaced	Completed 19-02-2024	17-02-2024
325	CC-631	Ms Rao Sive	97032 26699	sai kumar	Schuco	Espag Damaged	Raju	Espag Replacement	Completed 19-02-2024	18-02-2024
326	CC-633	Koteshwar Rao Navanaami	9849122140	Rao Sir	Schuco	Mesh Issue	Raju	Mesh & Mesh wheels to be	Completed 19-02-2024	19-02-2024
327	CC-637	Mr. Ravi	99499 94748	Narendra	Aluplast	Locking issue	Mohan	touch replacement	Completed 20-02-2024	20-02-2024
328	CC-630	Gowthami Fortune Towers	96180 79115	Rao Sir	Active	bomp Stoppers	Mohan	Stoppers Replaced	completed 20-02-2024	17-02-2024
329	CC-635	Mr. Krishna	98480 11354	Client	Aluplast	Locking issue	Mohan	Touch locks Damaged/Replaced	completed 21-02-2024	19-02-2024
330	CC-634	Mohan reddy	9440571572	Srinivas Raju	Active	Locking issue	Mohan	Locking alignments / SW Touch	completed 21-02-2024	19-02-2024
331	CC-638	The First by DSR flat no 602		Laxman	Schuco	Locking issue	Laxman	Locking Alignment completed	completed 21-02-2024	21-02-2024
332	CC-627	Munish N	98858 88088	Srinivas Raju	Aluplast	Locking issue	Raju/Mohan	Door got strucked/Site visit Completed	completed 22-02-2024	16-02-2024
333	CC-643	Sreekanth	98666 97108	Purnima Madam	Aluplast	Interlock Caps	Raju/Mohan	locking alignments completed	completed 22-02-2024	22-02-2024
334	CC-642	Srinivas Rao	80966 24200	Srinivas Raju	Schuco	Handle Damged	Mohan	locking alignments completed	completed 22-02-2024	22-02-2024
335	CC-639	Riveredge Villa's	78422 01177	Laxman	Schuco	Locking issue	Bharath	locking alignments completed	completed 22-02-2024	21-02-2024
336										
337	CC-618	Vijay Prakash Reddy eipl-181	7416634032	Samrajyam Madam	Schuco	Mesh Issue	Bharath	Site visited/ Grey mesh required	Completed	12-02-2024
339	CC-463	My Scape Isly of sky 2 nd floor	9133306050	Sai Kumar	Schuco	Mesh Shutters Fixing	Raju	2, th floor Mesh Shutters Pending, Mail sent to factory about Pending Mesh Shutters	Completed 23-02-2024	27-11-2023
340	CC-636	Isly of sky- 12 th floor	91333 06050	Sai Kumar	Schuco	Mesh shutter Adjustment	Raju	Mesh wheels Replaced/mesh track	Completed 23-02-2024	20-02-2024
341	CC-644	MLA Ganesh	9849037398	Samrajyam Madam	Schuco	Locking issue alignment Required	Raju	locking alignments completed	Completed 23-02-2024	22-02-2024
342	CC-645	Rameshwaram café	94415 02787	Raja Shekar	Aluplast	Locking issue alignment Required	Raju	locking alignments completed	Completed 23-02-2024	22-02-2024
343	CC-647	Jayaberi meadows, Villa No: -44	9989623207	Suresh sir	Schuco	Handle I Upvc foldable door locking alignments completed issue	Raju		Completed 23-02-2024	23-02-2024
344	CC-646	Faheem	86864 42362	Srinivas Varma	Schuco	Foldable Door Locking alignment	Raju	Foldable Door Locking alignment	Completed 24-02-2024	22-02-2024
345	CC-648	Jyoti Bothra	97049 96967	Srinivas Raju	Schuco	Pocket Sliding door locking issue	Raju	Locking alignments completed	Completed 24-02-2024	23-02-2024
346	CC-649	Mr. Aravind Rao Gar	99801 68659	Srinivas Varma	Active	Handles Replacement	Mohan	Zno's D-handle replaced	Completed 24-02-2024	23-02-2024
347	CC-653	Eipl Iapaloma-39	80081 24334	Narendra	Schuco	Touch Lock Issue	Raju	Completed 24-02-2024	Completed 24-02-2024	24-02-2024
348	CC-618	Vijay Prakash Reddy eipl-181	7416634032	Samrajyam Madam	Schuco	Mesh Issue	Raju	Site visited/ Grey mesh required	Completed 24-02-2024	22-02-2024
349	CC-599	Dasari's Anil	9550146312	Monika	Aluplast	SD Wheels/Gasket Issues	Bharath	Site Visit Completed 07-02-2024 Mail Shared Factory team	Completed 24-02-2024	06-02-2024

350	CC-656	Ritwik Reddy		RajaShekar	Active	Casement door beeding and gasket fixing / cylinder locking alignment	Raju		Completed 26-02-2024	26-02-2024
351	CC-651	Krinns-45/Club House	98494 46423	Sai kumar	Schuco	Mesh issue/Locking issue/gap between frame to shutter	Bharath	Hardware Ordered 24-02-2024	Completed 26-02-2024	24-02-2024
352	CC-652	My scape courtyard -52	89789 44550	Sai kumar	Schuco	handle issue	Bharath	Hardware Ordered 24-02-2024	Completed 26-02-2024	24-02-2024
353	CC-650	Fortune butterfly city	98852 13153	Ravi Sir	Schuco	Locking issue alignment Required	Mohan	Reciever issue/touch Lock damaged	Completed 26-02-2024	24-02-2024
354	CC-659	La'Paloma Villa No: 149,152	9885130119	MD Sir	Active/Schuco	Touch lock damaged	Laxman	locking alignments completed	Completed 26-02-2024	26-02-2024
355	CC-515	Ramesh Nath Const.	93910 62122	Rao sir	Aluplast	Hinges Replacement	Raju/Mohan	Hinges & touch lock replaced	Completed	19-12-2023
356	CC-661	La'Paloma Villa No: 121	8328295753	Purnima Madam	Schuco	Locking issue	Laxman	Locking alignments Completed	Completed 27-02-2024	27-02-2024
357	CC-515	Ramesh Nath Const.	93910 62122	Rao sir	Aluplast	Hinges Replacement	Raju/Mohan	Hinges & touch lock replaced	Completed 27-02-2024	19-12-2023
358	CC-655	PMJ Germs and Jewellers	7702800855	Samrajyam	Schuco	Silicon issue	Mohan	Hardware Required Only Few Hardware Received / Hardware Received 21-02-2024	Completed 27-02-2024	25-02-2024
359	CC-604	Praveen Mamudi(Ashva Project)	9951022044	Ravi sir	Schuco	Locking issue	Raju	Hardware Required Only Few Hardware Received / Hardware Received 21-02-2024	Completed 28-02-2024	07-02-2024
360	CC-664	Rasheed	93475 35501	Ravi sir	Schuco	Locking issue	Mohan		Not Our issue	27-02-2024
361	CC-665	Sushanth actor	9701141818	client	Active	Locking issue (espag damaged)	Raju		Completed 28-02-2024	27-02-2024
362	CC-663	Anil	99085 86424	Narendra	Active	Mesh Shutter issue	Mohan		Completed 27-02-2024	27-02-2024
363	CC-649	Neeraj Goenka	9989512121	Rao Sir	Active	Gasket issue	Raju	locking alignments completed/ Reciever Received wrong again	Completed 28-02-2024	23-02-2024
364	CC-491	Casa Grand jeevan Reddy	9121835435	Rao Sir	Active	Locking Issues	Raju	Espag, Touch Locks Replaced	Completed 29-02-2024	07-12-2023
365	CC-600	Harsha developers	9164833833	MD Sir	Schuco	Telescopic Door Alignments Completed Louver Galss- Replacement Required	Bharath	Hardware Replaced	Completed 29-02-2025	06-02-2024
366	CC-611	Active Smart Hub	9542001059	Sri Laxmi	Active	Glass Come out frame/Gasket issue	Laxman	Pargola door Alignment completed Few Locking Alignment Pending Will plan /Gasket issue	Not completed	09-02-2024
367	CC-660	La'Paloma Villa No: 126	80085 24747	Purnima Madam	Schuco	Mesh shutter 6mm (+) & 4mm(-) One More Shutter at site	Laxman	Mesh Shutter taken Back To Factory	Not completed	27-02-2024
<b>MARCH COMPLETED COMPLAINTS</b>										
368	CC-668	Rameshwaram Café	9441502787	Monika	Aluplast	Casement Door Locking issue	Raju		Completed 02-03-2024	29-02-2024
369	CC-672	Verra Prakash	9392364690	Raju	Active	Locking issue	Raju		Completed 02-03-2024	01-03-2024
370	CC-671	Timmareddy	77020 25656	Sai Krishna Sir	Schuco	Locking issue	Mohan		Completed 02-03-2024	01-03-2024
371	CC-654	Mak BTR -Maheswaram	9866672866	Sai kumar	Active/Schuco	Dummy D-handle fixing	Raju	D-handle Replacement/Touch lock replaced/ few issue pending	Completed 02-03-2024	24-02-2024
372	CC-670	North star Allura villa no: 05,22	9849568600	Client	Active	Mesh issue/Locking issue	Bharath		Completed 02-03-2025	01-03-2024
373	CC-670	Mr. Ajitash 5002	9666678633	Narendra	Aluplast	Espag Damaged	Narendra		Completed 02-03-2024	29-02-2024
374	CC-667	The First Dsr-2802	9989426006	Suresh sir	Schuco	Locking issue	Mohan		Completed 02-03-2024	28-02-2024
375	CC-658	Legend Chimes	93911 40554	Ravi sir	Schuco	Touch lock damaged	Mohan	Hardware ordered 28-02-2024	Completed 02-03-2024	25-02-2024
376	CC-677	SSVE-57	97032 26699	Monika	Schuco	Locking issue	Raju		Completed 04-03-2024	04-03-2024
377	CC-680	Vesella meadows.	99082 54443	Suresh sir	Schuco	door issue	Raju	Wheels Replacement Completed	Completed 05-03-2024	05-03-2024
378	CC-679	Manchukonda Prakash	98490 00662	Client	Schuco	Locking issue	Mohan	Espag Replacement Required	Completed 05-03-2024	04-03-2024
379	CC-640	Anil Gowra	98491 76804	Ahili	Active	Mesh issue	Raju/Mohan	Mesh replacement Completed	Completed 07-03-2024	21-02-2024
380	CC-675	Mahesh Babu(Actor)	9962695161	Monika	Schuco	Mesh Replacement Required	Raju/Mohan	SS- Mesh Hardware Ordered	Completed	02-03-2024
381	CC-676	Prasad reddy	9110304016	Client	Schuco	Locking issue	Mohan	Touch Lock Replacement required	Completed	04-03-2024
382	CC-670	North star Allura villa no: 05,22	9849568600	Client	Active	Mesh issue/Locking issue	Bharath	Hardware Ordered 04-03-2024	Completed 07-03-2024	01-03-2024
383	CC-669	North star Allura -13	83320 40492	Sai Kumar	Active	Locking issue	Mohan	Touch Locks replaced	Completed 06-03-2024	29-02-2024
384	2	CC-568	KLR Akbar farms	93774 68427	Purnima Madam	Schuco	Glass Broken	Raju	Quote shared(24-01-2024)	Client not available
385	CC-683	NCC urban -Srinivas Raju	88975 65656	Narendra	Aluplast	Touch Lock damaged	Raju	Touch Locks Replacement	Completed 07-03-2024	06-03-2024
386	CC-689	Narasimha sagar	98487 44608	Sai Krishna Sir	Active	Locking issue/Recievers Damaged	Raju		Completed 9-03-2024	07-03-2024
387	CC-690	Vinod Jain	8790428399	Narendra	Schuco	Espag Damaged	Mohan		Completed 9-03-2024	07-03-2024
388	CC-628	North Sta-D1- 810	96189 00027	Sai kumar	Schuco	SS Mesh replacement	Mohan	SS- Mesh Hardware recieved	will plan shortly	17-02-2024
389	CC-666	DA Developer	9550671034	Suresh sir	Schuco	Locking issue	Laxman	Site Visit Issues Noted/Hardware	will plan shortly	27-02-2024
390	CC-632	Arc . Niroop reddy	96180 2853	Suresh Sir	Active	Casement Windows Alignments	Laxman	locking alignments completed/ Reciever Received wrong again	Completed	19-02-2024
391	CC-691	Pristine-29	90006 11323	Monika	Aluplast	Locking issue	Mohan		Completed 11-03-2024	11-03-2024
392	CC-625	SSVE-14 Villa	8790214826	Monika	Aluplast	Touch Lock damaged	Mohan	Out Standing Payment Pending Will plan Shortly	Will plan Shortly	15-02-2024
393	CC-687	sky high	9164833833	Sai Kumar	Schuco	Gasket issue	Raju	Gasket alignment	Completed 11-03-2024	07-03-2024
394	CC-684	Swaran residence	93988 42410	Ravi sir	Schuco	Hinges Damaged	Bharath	Hinges Damaged	Completed 12-03-2024	06-03-2024
395	CC-674	Organo Villa-17	99893 36196	Raju	Schuco	SD Wheels damaged	Raju	Hardware Received Will plan Shortly	Completed 12-03-2024	02-03-2024
396	CC-693	Naandir urban A32 villa	99893 36196	Suresh sir	Schuco	Locking issue	Raju		Completed 12-03-2024	11-03-2024
397	CC-692	Ajay Kasuganti Villa 45 Legend Chimes	70758 95175	Sai Kumar	Schuco	Locking issue	Mohan	Hardware Required Espag Damaged	Completed 13-03-2024	11-03-2024
398	CC-690	Kolla Luxiriya-24	7893272144	Monika	Aluplast	Foldable door Came Out of frame	Mohan	Site Visit Completed	Completed 12-03-2024	09-03-2024
399	CC-696	Archana Reddy	8106595338	Ravi Sir	Schuco	Mesh/Locking/ Gasket issue	Mohan	Site Visit Completed Locking Alignments/Gasket Completed Mesh Required	Completed 13-03-2024	12-03-2024
400	CC-673	venky-Prathap Reddy	98499 84076	Sai Krishna Sir	Schuco	Locking issue	Bharath	Touch Lock damaged	Completed 13-03-2024	02-03-2024

401	CC-656	Purushotham	98490 30906	Rao Sir	Schuco	Locking issue	Raju	Client required final measurements / after Quotation confirmation Will plan Complaint & Measurements	Completed 13-03-2024	25-02-2024
402	CC-697	Vijay	91005 15086	Pallap rao	Aluplast	Mesh Issue	Mohan	Mesh Replacement Completed	Completed 13-03-2024	13-02-2024
403	CC-698	Whisper valley-67	9440164645	Client	Schuco	Mesh Issue	Mohan	Mesh alignment complited	Completed 13-03-2024	13-02-2024
404	CC-681	Villa No A11 , Dews ville	90001 23477	Sai krishna Sir	Active	Dummy Handle required	Raju	Frame to Frame gap is there Rectified/ Client asking Dummy handles/Hardware Received	Completed	05-03-2024
405	CC-702	Naandi Organo-A28		MD Sir	Schuco	Mesh Issue	Raju	Mesh replacement completed	Completed 15-03-2024	14-03-2024
406	CC-678	Ajpy Babu	9182222834	Rao Sir	Aluplast	Glass Broken	Akhil		Completed 15-03-2024	
407	CC-707	Subramanyam	9848045698	MD sir	Active	Beed Fixing required	Raju/Mohan		Completed 16-03-2024	14-03-2024
408	CC-492	Rohini Reddy	8143444420	Samrajyam madam	Schuco	Brokenglass	Glass Broken	Quote shared	She Will conform Shortly	07-12-2023
409	CC-709	M/s. Vesselle meadows-02	98489 49415	Suresh Sir	Schuco	Handle Issue	Bharath		Completed	18-03-2024
410	CC-710	My Scape Court Yard-59	9885404333	Sai kumar	Schuco	Locking Issue	Bharath		Completed	18-03-2024
411	CC-711	My Scape Court Yard-21A	99089 43000	Sai kumar	Schuco	Locking Issue	Bharath		Completed	18-03-2024
412	CC-715	MY Scape-courtyard-61	8008883344	Ravi Sir	Schuco	Locking Issue	Raju	locking alignments/Hinges allignment	Completed 20-03-2024	19-03-2024
413	CC-716	Mr. Mahesh	9963693027	MD Sir	Aluplast	Touch lock Damaged	Mohan	Touch lock Replacement Completed	Completed 20-03-2024	19-03-2024
414	CC-706	Sudhir Pakala	9949699466	Ravi Sir	Schuco	Locking Issue	Raju	espag replaced	Completed 19-03-2024	15-03-2024
415	CC-704	North star D1-911	9640644555	Monika	Schuco	Locking issue/Mesh issue	Raju	Hardware Ordered-Anti Lift Clips	Completed 20-03-2024	15-03-2024
416	CC-688	Sriven Villa-21,remaining villas	6300377732	Sai Kumar	Active	Beed Fixing required	Bharath	Shutter gap alignment & All Villa Beeding issues noted	Mail sent factory	07-03-2024
417	CC-701	Surya Kamal guptha	9676444737	Rao Sir	Schuco	Door Sound Issue/Espag out of stock	Raju	Site Visit Complete/1170 espag requir	will plam shortly	14-03-2024
418	CC-706	Sudhir Pakala	9949699466	Ravi Sir	Schuco	Locking Issue	Raju	Hardware Quote Shared	Will Plan Shortly	15-03-2024
419	CC-699	Patef's Residency(Niveditha)	98488 81810	Naveen sir	Aluplast	Locking Issue/Mesh Issue	Mohan	Hardware Quote Shared	will plan shortly	13-03-2024
420	CC-714	Mr.Nagesh	97057 06448	Haritha	Active	Locking Issue	Mohan	Client not available ,they will call		18-03-2024
421	CC-708	Mr. srinivas	90300 76666	MD Sir	Active	Handle Issue	Raju	Client Asked to come on Thursday		18-03-2024
422	CC-707	My scape-37	83099 56586	Sai Kumar	Schuco	Mesh Issue	Bharath	Mesh replacement	Now at site	18-03-2024
423	CC-717	Mr. Pramod Kumar	9848022724	Monika	Schuco	Locking Issue	Raju		Will plan shortly	19-03-2024
424	CC-712	M/s.Oorjitha Villa-41		srinivas varma	Schuco	Mesh Issue	Mohan	Mesh shutter siking wrong	Will plan today	18-03-2024

Glass Broken	10
Pending complaints	25
Completed Complaints	389
<b>TOTAL</b>	<b>424</b>