

TESTIMONIALS

COMNET VISION (INDIA) PVT. LTD.

B-1, Aggarwal Browsers, 35/36, Nehru Place, New Delhi-110011
 Tel: 2621-4431, 9711733932 Web: www.comnet.com
 Helpdesk: H - 24hrs support@comnet.com



IBM Toll Free No. 18004212606, 1800458466

Call Report										IBM Call No.		
Customer Name		Herao Moto Corp						IBM Call No.		WID 0673 9927		
Contact Person		Sanjeet Kumar						Complaint No. CV		8311		
Customer's Address		SP 104 to 107 RKLD						Tel / Max. No.		9953095509		
Industrial Area, Hera Moto Corp Ltd New Delhi								Machine Status				
E-mail: itna.kga@heramotocorp.com								AMC		<input type="checkbox"/>		
Engineer/Location		Vikramjeet and Malay						Priority		<input checked="" type="checkbox"/>		
Call Receiver		Engineer Arrived		Call Completed		Voltage		Call Status		<input type="checkbox"/>		
Date	Time	Date	Time	Date	Time	LN	LE	EN	Type/Model		CTD11AW 7106	
6/1/13	14:50	6/1/13	13:30						Serial No.		J300B91A	
Problem Reported: Disk 18 fault on Lenovo Server disk Number 18. Please Replace hard disk. Server is most critical.												
Action Taken: rebuilding is started. Latest logs uploaded as per our website.												

Part Replaced

Defective			Replaced		
PN/PS	Part Description	S. No.	PN/PS	Part Description	S. No.
2276430	Hard	290010			

ON OFF N/A


Engineer Remarks: Server is under observation. 

Engineer Name: Malay Kumar 

Call Status: Server is under observation

Customer Satisfaction in this transaction (Please tick one of the following)

Very Satisfied
 Satisfied
 Neither Satisfied
 Not Satisfied
 Dissatisfied
 Very Dissatisfied



Note: There will be no responsibility of us in any circumstances

COMNET VISION (INDIA) PVT. LTD.

B-1, Aggarwal Bhawan, 35-36, Nehru Place, New Delhi-110019
 Tel: 2-621-0431, 9711733692 Web : www.comnetit.com
 Helpdesk Id :- serversupport@comnetit.com



IBM Toll Free No. : 18004252666, 18004256666

Call Report						IBM Call No. WO 06271677		
Customer Name			Vishal Mega Mart			Complaint No. CV 8302		
Contact Person			Pradeep			Tel./ Mob. No. 9950634670		
Customer's Address			Civillines Near SRS Cinema			Machine Status		
Bijner Uttar Pradesh 245678						AMC <input type="checkbox"/>		
E-mail : ithelpdesk.infra@vishalwholesale.com						Warranty <input checked="" type="checkbox"/>		
Engineer Location			Malay Bawerji			Call Basis <input type="checkbox"/>		
						<input checked="" type="checkbox"/> Server <input type="checkbox"/> Desktop <input type="checkbox"/> Notebook		
Call Received		Engineer Arrived		Call Completed		Voltage		
Date	Time	Date	Time	Date	Time	LN	LE	EN
11/124	12:34:00 PM	12/124	6:00					
Problem Reported :			S.No. and log Update and log.					
Action Taken			The Main board has been replaced.					

Defective			Replaced		
FRU No.	Part Description	S. No	FRU No.	Part Description	S. No
01PE040	Main Board	J301CXMZ	01PE040	Main Board	J301CXMZ

Type of Call : HW <input type="checkbox"/> SW <input type="checkbox"/> Other <input type="checkbox"/>	Call Status
Engineer Remarks : we have taken the log.	Server is under observation.
Engineer Name : Malay Bawerji	Signature

Customer Satisfaction on this transaction (Please tick one of the following)

Customer Remarks

Very Satisfied
 Satisfied
 Neither Satisfied
 Nor dissatisfied
 Dissatisfied
 Very Distified

Signature
Customer Signature

Note:- There will be no responsibility of data in any Circumstances

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IBM Toll Free No. : 18004252666, 18004256666

Call Report							IBM Call No. W006317894		
Customer Name		Yazaki India PVT LTD				Complaint No. CV 8303			
Contact Person		Sachin Pal				Tel./ Mob. No. 9077051567			
Customer's Address		Yazaki India PVT LTD Plot No- A120 - 121. RIIICO Industrial Area- Phase I 301019. Area				Machine Status			
E-mail: Sachin@In.Yazaki.com						AMC		<input type="checkbox"/>	
						Warranty		<input checked="" type="checkbox"/>	
						Call Basis		<input type="checkbox"/>	
Engineer Location		Yazaki India PVT LTD Muley Bawerji				<input checked="" type="checkbox"/> Server <input type="checkbox"/> Desktop <input type="checkbox"/> Notebook			
Call Received		Engineer Arrived		Call Completed		Voltage			
Date	Time	Date	Time	Date	Time	LN	LE	EN	Type/ Model
20/1/24	12:54 PM			23/1/24	3:57 PM				7X83CT01 WW
								Serial No. J30ABKHD	
Problem Reported : One Hard disk problem. L3POC PREM/9514X1320/7X83 # ACTION PLAN - Please send FB onsite with part (D1PE345) & replace slot D drive to fix reported issue. Degraded array									
Action Taken off The hard disk has been replaced.									

Part Replaced

Defective			Replaced		
FRU No.	Part Description	S. No	FRU No.	Part Description	S. No
D1PE345	Hard disk	SMD7A0969	02JG596	Hard disk	SMD7A446
		3J3B3T			88J9B33
		W06CY			143

Type of Call : HW <input type="checkbox"/> SW <input type="checkbox"/> Other <input type="checkbox"/>	Call Status
Engineer Remarks: We have taken the logs.	Server is under observation.
Engineer Name: Muley Bawerji	Signature: [Signature]

Customer Satisfaction on this transaction (Please tick one of the following)

- Very Satisfied
- Satisfied
- Neither Satisfied
- Nor dissatisfied
- Dissatisfied
- Very Dissatisfied

[Signature]
 20-01-2024
 Customer Signature

Note:- There will be no responsibility of data in any Circumstances