

CORE ENERGY SYSTEMS PVT. LTD.

CUSTOMER SATISFACTION – FEEDBACK FORM

(Service Team)

CLIENT : HLL (Mother & child Hospital Geedam Distt - Dantewada C.G.)

SERVICE ENGINEER: Om Kumar & Sameer Kashid.

Please indicate your choice by tick mark.

Sr. No	PLEASE LET US KNOW :	Never	Rarely	Some Time	Most of Times	Always
	MARKS	0	2	3	4	5
1.	Are we Communicating properly on the Jobs being carried out and informing on the exact status. Are we clear in our communication and prompt in responding to your queries					✓
2.	Are we submitting proper Reports meeting your requirements					✓
3.	Are we prompt and meticulous in documentation					✓
4.	Are you satisfied with the quality of Workmanship of the Job					✓
5.	Does our team possess the required skills to execute the Job.					✓
6.	Are we stringently adhering to all safety procedures?					✓
7.	Does our team has sound Knowledge of the work undertaken.					✓
8.	Are you satisfied with the procedure / time taken to complete the job					✓
9.	Do we ensure proper Housekeeping of the Work Area					✓
10.	Does our team exhibit responsibility to your Assets and take care of the same.					✓
11.	Are we meeting all statutory requirements					✓

Remarks by Customer

Amor
Sign & Seal

Superintendent
50 Beded Mother & Child Hospital
Block-Geedam, Dantewada

Name	Amor Brusan
Designation	Medical Superintendent (Nodal officer)
Dept.	Health
Date	02-02-2024
Place	Geedam Distt - Dantewada
Mobile	9848037044
Landline	
Email	K.Amarbrusan@gmail.com